

HOW TO CLEAR CACHE AND COOKIES/BROWSER DATA

Chrome

1. In the browser bar, enter:

```
chrome://settings/clearBrowserData
```

2. Select the following:

- Browsing history
- Download history
- Cookies and other site and plug-in data
- Cached images and files

From the **Obliterate the following items from:** drop-down menu, you can choose the period of time for which you want to clear cached information. To clear your entire cache, select **the beginning of time**.

3. Click **Clear browsing data**.
4. Exit/quit all browser windows and re-open the browser.

Firefox

1. From the **History** menu, select **Clear Recent History**.

If the menu bar is hidden, press **Alt** to make it visible.

2. From the **Time range to clear:** drop-down menu, select the desired range; to clear your entire cache, select **Everything**.

3. Next to "Details", click the down arrow to choose which elements of the history to clear; to clear your entire cache, select all items.
4. Click **Clear Now**.
5. Exit/quit all browser windows and re-open the browser.
- 6.

Internet Explorer 9 and higher

1. Select **Tools** (via the Gear Icon) > **Safety** > **Delete browsing history...**
If the menu bar is hidden, press **Alt** to make it visible.
2. Deselect **Preserve Favorites website data**, and select:
 - o **Temporary Internet files** or **Temporary Internet files and website files**
 - o **Cookies** or **Cookies and website data**
 - o **History**
3. Click **Delete**. You will see a confirmation at the bottom of the window when the process is complete.
4. Exit/quit all browser windows and re-open the browser.

Opera

1. From the **Opera** menu, select **Settings**, and then **Delete Private Data...**
2. In the dialog box that opens, select the items you want to clear, and then click **Delete**.
3. Exit/quit all browser windows and re-open the browser.\

Safari

Safari 8

1. From the Safari menu, select Clear History and Website Data....
2. Select the desired time range, and then click Clear History.
3. Go to Safari > Quit Safari or press Command-Q to exit the browser completely.

Safari 7 and below

1. From the Safari menu, select Reset Safari....
2. Select the items you want to reset, and then click Reset. As of Safari 5.1, Remove all website data includes both cookies and cache.
3. Go to Safari > Quit Safari or press Command-Q to exit the browser completely.